

Sewer Services FAQs

Related Questions

Can I dump grease down my sink?

No. Grease can solidify and trap other solid particles to completely plug your pipes. Grease should be placed in a separate container and placed in the garbage. Caustics, acids, and solvents can have harmful effects on the sewer system and can be hazardous to workers in the sewer plant. These should also be disposed of separately.

How can I avoid sewer gas from entering my home?

Over time, the traps to sinks and floor drains that are seldom used dry out and allow sewer gas from the main to enter the home. Running water into the drains monthly should keep the sewer gas from entering the home. HINT: Adding a cup of vegetable oil to the water surface will slow evaporation.

If I am having sewer problems, is it my responsibility?

If the problem is in the sewer main in the street, it is the City's responsibility to resolve the problem. If the problem is in the home or in the lateral between your home and the main, however, repairs and damages are the homeowner's responsibility. If you are experiencing plumbing problems throughout your house, we recommend that you call the City first (269-4340, ext. 226, during normal business hours, or 269-6333 after hours) to avoid getting a bill from your plumber if it turns out to be the City's responsibility.

When is the sewer loan going to be paid off?

The sewer loan was taken out in 1991, was paid off in 2010 (a year early!). This is no longer a part of your sewer bill.

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